

Hope In-Home Care Compliance Program

Hope In-Home Care has established a company-wide Compliance Program to ensure that the company is conducting operations and providing home health services in accordance with all Federal and State requirements. Most importantly, we strive to provide high-quality services to all patients.

As a part of our compliance program, patients, families, employees, and others are provided with ways to communicate any concerns or problems that they encounter or observe. We have set up a **Compliance Hotline**, which is operated by an independent third-party vendor. The Hotline allows an individual to report concerns (anonymously if preferred) through either the telephone or internet. The Hotline is available seven days a week/24 hours a day, and may be accessed at:

- Telephone: 1-855-252-7606
- Internet: <https://www.complianceresource.com/products/hotline-service-center/>

If you have concerns about the home health services being provided by Hope In-Home Care or any of its employees, please raise your concerns through our Hotline. We are committed to promptly and completely investigating all issues that are raised, and addressing them in a timely and responsive manner.

Please note that the Hotline is not designed nor intended to address a medical emergency. Do not call or leave a message regarding your medical needs or any emergency situation. Call 911 immediately for assistance.